

Collaborative Tools Strategy

University of California, Berkeley

Contributors

INDIVIDUALS

Bill Allison

Senior Manager IST-Application Services
Strategy Reviewer

Michael Ashley

Manager of New Program Development Office of the CIO
Roundtable Participant, Vendor Research Participant

Mary Beth Baker

Strategy Reviewer

Randy Ballew

Software Architect IST-Application Services
Vendor Research Participant

Michelle Bautista

Manager, Departmental OnSite Computing Support (DOCS) IST-Client Services
Roundtable Participant

Angela Blackstone

Chief Technology Officer and Director-Information Technologies Residential and Student Services
Roundtable Participant

Jim Blair

Principal Email System Administrator IST-Infrastructure Services
Roundtable Participant, IT Provider Research Participant

Allison Bloodworth

Senior User Interaction Designer Educational Technology Services
Strategy Reviewer

Geoffrey Boushey

Application Development Manager IST-Application Services
Roundtable Participant

Denise Boyd

Director HR & Administration Haas School of Business
User Research Participant

Christopher Brooks

Programmer/Analyst IV College of Engineering - Engineering Research
Findings Reviewer

Alexis Bucknam

Director of Student Programs Blum Center for Developing Economies
User Research Participant

Beth Burnside

Vice Chancellor Research
Findings Reviewer

Anthony Cascardi

Director; Professor of Comparative Literature, Rhetoric, and Spanish Townsend Center for the
Humanities
Findings Reviewer

Gary Casterline

Computer Resource Manager College of Natural Resources Dean's Office
IT Provider Research Participant

Susie Castillo-Robson

Associate Vice Chancellor Admission and Enrollment
CCTPI Project Participant

Tony Christopher

Principal Administrative Analyst Vice Chancellor Student Affairs Office
IT Provider Research Participant

Will Clipson

Associate Director - Chief Technical Officer Recreational Sports
IT Provider Research Participant

Eli Cochran

Manager of User Experience Design Educational Technology Services
Roundtable Participant

Zane Cooper

Chief Technology Officer and Director Haas School of Business - Computing Services
Roundtable Participant, IT Provider Research Participant

Matt Cover

Graduate Student Department of Environmental Science, Policy and Management
User Research Participant

Paul Cunningham

Officer Manager/Program Manager Bay Area Writing Project
User Research Participant

Marian Diamond

Professor Department of Integrative Biology
User Research Participant

Hebert Diaz-Flores

Chief Technology Architect

Vendor Research Participant

Estelle Dodson

NASA Ames Research Center

Findings Reviewer

Patricia Donnelly

CIO and Director, Information Systems and Technology Boalt School of Law

Roundtable Participant, IT Provider Research Participant

John DuBois

Microsoft

Vendor

James Dudek

Business Analyst Student Affairs

Strategy Reviewer

Erik Eccles

Yahoo! Inc.

Vendor

Victor Edmonds

Senior Strategist Educational Technology Services

Findings Reviewer, Vendor Research Participant

Karen Eft

IT Policy Manager Office of the CIO

Roundtable Participant

Charles Faulhaber

Director; Professor of Spanish Bancroft Library

Findings Reviewer

Lew Feldman

Professor Department of Plant and Microbial Biology

User Research Participant

Paul Fisher

Principal Email System Administrator IST-Infrastructure Services

IT Provider Research Participant, Vendor Research Participant, CCTPI Project Participant

Bond Francisco

Computer Resource Manager Physical Plant - Campus Services

Strategy Reviewer

Eric Fraser

Director of IT Department of Electrical Engineering and Computer Science

Roundtable Participant, Findings Reviewer, Vendor Research Participant, CCTPI Project Participant

Cliff Frost

Director *IST-Infrastructure Services*

Roundtable Participant, Findings Reviewer, Vendor Research Participant

Gina Gaiser

Classroom Technology Specialist *Educational Technology Services*

Roundtable Participant

Stephen Geahry

Information Systems Manager *Cal Performances*

CCTPI Project Participant

Gabriel Gonzalez

Acting Chief Technical Officer *Boalt School of Law - Computer Services*

CCTPI Project Participant

Michael Green

Infrastructure Applications Manager *IST-Infrastructure Services*

Findings Reviewer, CCTPI Project Participant

David Greenbaum

Director *IST-Data Services*

Roundtable Participant, Findings Reviewer, Vendor Research Participant, CCTPI Project Participant

Lynne Grigsby-Standfill

Manager, Library Applications and Publishing *The Library-Systems Office*

IT Provider Research Participant

Kelly Haberer

Deputy CIO *Information Services and Technology*

Vendor Research Participant

Walt Hagmaier

Manager of Enterprise Platforms and Storage systems *IST-Infrastructure Services*

Roundtable Participant, Vendor Research Participant

Greg Hamilton

Lead Data Architect *IST-Data Services*

Roundtable Participant

Mara Hancock

Director of Educational Technologies *Office of Teaching and Learning*

Roundtable Participant, Findings Reviewer, IT Provider Research Participant, Vendor Research Participant, CCTPI Project Participant

Walt Harp

Microsoft

Vendor

John Hawkins

Director, Information Systems *University Health Services - Systems*

IT Provider Research Participant

Jon Hays

Instructional Designer; Trainer Educational Technology Services
Roundtable Participant

Tim Heidinger

Kuali Student Project Manager Vice Chancellor Student Affairs Office
Strategy Reviewer

Fleur Helsingor

Electronic Resources Specialist The Library - Engineering
Findings Reviewer, IT Provider Research Participant

Chris Hoffman

Manager of Informatics Services IST-Data Services
Roundtable Participant

Phyllis Hoffman

Assistant Chancellor Chancellor's Office
Strategy Reviewer

Maureen Hogan

Administrative Specialist Office of the Registrar
IT Provider Research Participant

Rachel Hollowgrass

Senior User Interaction Designer IST-Application Services
Strategy Reviewer

Tom Holub

Director of Computing College of Letters & Science Dean's Office
Roundtable Participant

Heather Hood

Director Center for Community Innovation
User Research Participant

"Red Hot" (pseudonym)

Blog respondent
Findings Reviewer

Ben Hubbard

Co-Manager, webcast.berkeley Educational Technology Services
Roundtable Participant, Vendor Research Participant

Bernie Hurley

Director for Library Technologies The Library
IT Provider Research Participant, Vendor Research Participant

Peggy Huston

Director, Technology Program Office Office of the CIO
Roundtable Participant

Cathy Jen

Deputy Director, Engineering Research Support Office College of Engineering - Engineering Research
User Research Participant

Mark Kaiser

Associate Director; Director Language Media Center Berkeley Language Center
Roundtable Participant

Eric Kansa

Executive Director, Information and Service Design (ISD) program School of Information
User Research Participant

Taylor Kao

Microsoft
Vendor

Rick Kawin

Programmer/Analyst IV Department of Statistics
Roundtable Participant

Jeff Keltner

Google
Vendor

Sandra Ketchpel

Chief Administrative Officer Goldman School of Public Policy
User Research Advisor

Rosemary Kim

Executive Director, Advancement Operations University Relations
IT Provider Research Participant, CCTPI Project Participant

Stuart Lee

Oxford University
Findings Reviewer

Michael Leefers

Programmer/Analyst IV IST-Infrastructure Services
Roundtable Participant, IT Provider Research Participant

Karen Leitsch

Management Services Officer II Department of Agriculture and Resource Economics
User Research Participant

Kevin Lunde

Graduate Student Department of Environmental Science, Policy and Management
User Research Participant

Clifford Lynch

Director Coalition for Networked Information
Findings Reviewer

Don MacLeod

UNIX Services Manager IST-Infrastructure Services
Roundtable Participant

Christina Maslach

Vice Provost Teaching and Learning
Findings Reviewer, User Research Participant

Steve Masover

Programmer/Analyst IST-Data Services
Roundtable Participant

Patrick McGrath

Associate Director - IST Data Repository Management IST-Data Services
Roundtable Participant, Vendor Research Participant

Susan McKeehan

Director Financial Planning and Technical Investment Services Office of the CIO
Roundtable Participant

Rob McNicholas

*Programmer/Analyst IV, Supervisor Department of Electrical Engineering and Computer Science -
Departmental Operations*
IT Provider Research Participant

Ryan Means

Chief Technical Officer Boalt School of Law - Computer Services
IT Provider Research Participant

David Messerschmitt

Roger A. Strauch Professor Department of Electrical Engineering and Computer Science
Findings Reviewer

Johanna Metzgar

Associate Registrar Office of the Registrar
IT Provider Research Participant

Tessa Michaels

Chief Technology Officer / Exec Dir, Business and Technology Solutions Office of the Vice Chanc Admin
Strategy reviewer (as Co-Chair of Data Stewardship Council), Vendor Research Participant, CCTPI Project Participant

Karen Miles

Manager, Training and Support Educational Technology Services
User Research Participant

Katherine Mitchell

Organizational Development Consultant Chancellor's Strategy and Alignment Group
Strategy Reviewer

Jim Morrisoe

Zimbra
Vendor

Mimi Mugler

Programmer/Analyst *IST-Infrastructure Services*

Roundtable Participant

Debbie Ng

Program Developer *Haas School of Business - Center for Nonprofit and Public Leadership*

User Research Participant

John Norman

Cambridge University

Findings Reviewer

Helen Norris

Director *IST-Client Services*

Roundtable Participant, Vendor Research Participant

Harold Pakulat

Associate Director IST Service Desk *IST-Client Services*

Roundtable Participant

Carleton Peck

Educational Technology Services

Roundtable Participant

Andy Pflaum

Zimbra

Vendor

Susan Pulliam

Chief Administrative Officer *Classics, Ancient History and Mediterranean Archaeology, South and Southeast Asian Studies, Medieval Studies Administration (CASMA)*

User Research Participant

Sondra Reinman

Data Analyst *IST-Infrastructure Services*

Roundtable Participant

Vince Resh

Professor *Department of Environmental Science, Policy and Management*

User Research Participant

Roy Reynolds

ZOS/DB2 Principal Analyst *IST-Infrastructure Services*

Findings Reviewer

Paul Riofski

Manager *Berkeley Nanosciences and Nanoengineering Institute*

User Research Participant

Roger Rosenblum

Programmer/Analyst III *IST-Infrastructure Services*

Roundtable Participant

Lisa Rothrauff

Manager, Training and Support *Educational Technology Services*
Roundtable Participant

April Roy

The Scholars Workstation Computer Store Manager *IST-Client Services*
Vendor Research Participant

Glenda Rubin

Assistant Director, Community Relations *Government and Community Affairs*
User Research Participant

Lisa Rykert

Business Manager and Analyst *Chancellor's Strategy and Alignment Group*
Strategy Reviewer

Kathleen Satz

Director, Strategic Planning and Communications *Office of the Vice Chancellor Administration*
Findings Reviewer

Patrick Schmitz

Semantic Services Architect *IST-Data Services*
Roundtable Participant, Vendor Research Participant

Tom Schnetlage

Manager, Software Development *Social Science Computing Lab - Computer-assisted Survey Methods Program*
Roundtable Participant

Cynthia Schrager

Chief of Staff *Office of the Vice Provost for Teaching and Learning*
User Research Participant

George Sharffenberger

Executive Director *Institute of Management Innovation and Organization*
User Research Participant

Christo Sims

Graduate Student *School of Information*
User Research Participant

Steve Stanley

Web/Database Developer *Institute of Transportation Studies - Technology Transfer Program*
Findings Reviewer

Phillip Stark

Professor *Department of Statistics*
Findings Reviewer, User Research Participant

Judy Sykes

Department Manager *Department of Mechanical Engineering*
User Research Participant

Susan Tobes

Technical Account Management IST-Client Services
Roundtable Participant, IT Provider Research Participant

Steve Tollefson

Director, Office of Educational Development; Lecturer Office of the Vice Provost for Teaching and Learning
User Research Participant

Maria Torralba

Department Manager Department of Statistics
User Research Participant

Charles Underwood

Executive Director, University-Community Links Graduate School of Education
User Research Participant

Niek Veldhuis

Professor Department of Near Eastern Studies
User Research Participant

Shel Waggener

Associate Vice Chancellor and Chief Information Officer Office of the CIO
Roundtable Participant, Vendor Research Participant

Chris Washington

Staff Supervisor IST-Client Services
Roundtable Participant

David Willson

Manager, Strategic Technology Acquisition Office of the CIO
Roundtable Participant, CCTPI Project Participant

Noah Wittman

Program Manager, Open Knowledge and the Public Interest Office of the CIO
Roundtable Participant

Walter Wong

Associate Registrar Office of the Registrar
IT Provider Research Participant

Elise Woods

Library Chief Financial Officer The Library
Findings Reviewer

Raymond Yee

Lecturer School of Information
CCTPI Project Participant

GROUPS

Academic Business Officers Group

User Research Participant

Academic Senate COMP committee

Strategy Reviewer

Campus Technology Council

Strategy Reviewer

Data Stewardship Council

Strategy Reviewer

Digital Youth Research Project members

Heather Horst, CJ Pascoe and Dan Perkel

User Research Advisor

Information Services and Technology (IST) Directors

Findings Reviewer

Information Technology Architecture Committee (ITAC)

Strategy Reviewer

Institutional Data Management Group (IDMG)

Strategy Reviewer

Messaging Steering Committee (UC Berkeley)

Findings Reviewer

Student Advisory Committee on Undergraduate Education (SACUE)

User Research Participant

Vice Chancellor Administration survey (58 responses)

User Research Participant

NOTE: CCTPI refers to the Campus Collaborative Tools Partnership Investigation, a predecessor to the strategy initiative that made clear the need for a comprehensive approach to supporting collaborative tools.